

# **GENERAL INFORMATION**

**Prices listed are for a one day rental. Rental items can be picked up (or delivered) the day before the event and must be returned (or picked up) the day following the event. This gives our customers time to organize before the event and clean up after the event.**

**The customer is responsible for all rental items once it leaves the property of Delux Tents and Events. If we deliver the items, the customer is responsible for all items rented until we return for pick up. The customer is responsible for all counts stated on the contract. Call immediately if you are missing something from your order.**

**Replacement charges will be charged for missing, damaged or broken items.**

**Refunds are not given on unused items.**

**Rates are subject to change without notice.**

**All items are to be returned to Delux Tents and Events during business hours. Items can not be left at our warehouse when we are closed. Additional charges will be assessed if the rental items are not returned by the due date on the rental contact.**

**Cleaning charges may be assessed for items returned dirty.**

**Note: This does not apply to linens.**

- **A \$50 deposit is required to hold a standard reservation.**
- **Deposits given for June reservations are non-refundable.**
- **A \$200 deposit is required to hold a tent larger than a 20'x40'.**
- **Reservation deposits for all months except June are refundable if the reservation is cancelled more than 30 days of the reservation date.**